

## **Centra Visitation Policy**

Effective October 28, 2020

As we continue to monitor the increase in COVID-19 numbers within our community and within our facilities, we are mindful of our current Visitation guidelines. Decisions to allow visitation for emotional support while balancing the safety of our patients and caregivers are not always easy or simple. However, safety is our highest priority as well as our most important commitment to our patients, their loved ones and our communities. To that end, Centra will modify visitation effective 10/28/2020.

### **Updated visitation guidelines:**

- Centra will allow 1 visitor per patient at any given time.
- Patients may have no more than 2 specific visitors for the duration of their hospitalization.
  - Centra will allow 2 visitors in circumstances where one of those visitors has special needs or mobility issues and requires a support person.
- Visitation hours will be from 7am until 8:30pm daily; exceptions are the ED and Women's and Children areas.

Screeners will keep a log of patients and their 2 specific visitors with reinforcement from Security and Nursing Supervision

### **Visitors must adhere to the following guidelines:**

- Must be 18 or older
- Must show some form of identification (drivers license, photo id, debit card, social security card)
- Will only be allowed if they do not have COVID-19 symptoms (fever, cough, shortness of breath)
- Will be screened each time they enter and will be asked a series of questions and have their temperature checked
- Must wear a mask while in any building throughout the duration of their visit including while in the patient's room; **cloth masks are acceptable**
- Should limit going in and out of care areas and buildings; **refrain from visiting the cafeteria, gift shop, and common waiting areas unless directed**
- Will be expected to practice social distancing
- Will remain in patient rooms as congregate waiting rooms will remain closed; with exception of designated waiting areas for OR, Interventional Radiology, and the Cath Lab

### **The following areas will remain restricted:**

- COVID units (unless end of life care)
- Centra Alan B. Pearson Regional Cancer Center; due to highly compromised immune systems
- Adult and Geriatric Psychiatric Units at VBH
- Skilled Nursing Facilities and Assisted Living Facilities (Guggenheimer, The Summit, Oakwood Health and Rehab and Fairmont Crossing)
- Acute Rehab
- Emergency Departments